

Inmate to Staff Assaults Louisville Metro Corrections



KPI Owner: Dwayne Clark

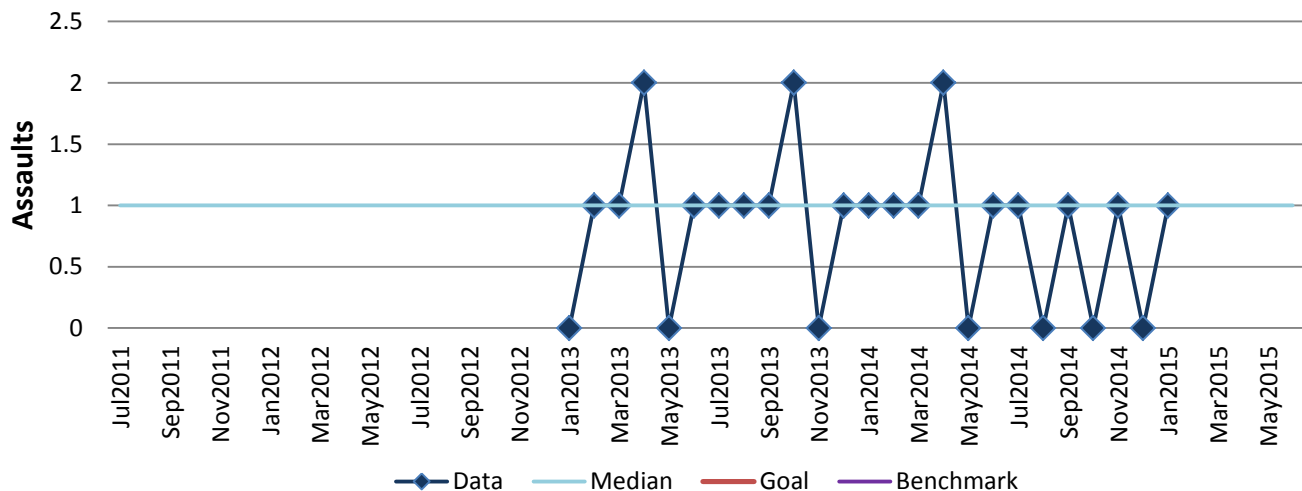
Process: Inmate Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY13 = > 1 avg monthly Goal: N/A Benchmark: N/A	Data Source: Xjail Goal Source: N/A Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Count of inmate to staff assaults Why Measure: Inmate safety and staff increased interpersonal communication skills Next Improvement Step: TBD

How Are We Doing?

Jul2014-Jun2015 12 Month Goal	Jul2014-Jun2015 12 Month Actual		Jun2015 Goal	Jun2015 Actual	
TBD	4		TBD	N/A	
Assaults	Assaults		Assaults	Assaults	

Inmate to Staff Assaults



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.